



TELECOMMUNICATIONS BULLETIN

August 31, 2006
CMS 07- 03

Bureau of Communication
and Computer Services

From:

Theresa Starling, Manager
Customer Solution Center

2006/2007 AT&T Springfield Telephone Directory

The government pages in the AT&T (formerly SBC) Springfield Telephone Directory are being revised and compiled for the new 2006/2007 books. Attached are copies of the state agency listings appearing in the current SBC Springfield "Government Pages" (the blue tabbed pages in the front of the directory) and a listing of those agencies included in the "Business Pages" (red tabbed directory pages). If your agency, divisional, departmental, and individual names, addresses, and telephone numbers are correct, no response to this bulletin is needed. Agencies that have undergone consolidations or name changes should review listings carefully so that former, individual agency names can be removed and current name changes can be added/corrected. Your agency should review both the Springfield government and business page listings.

If your agency needs to make any changes, additions, or deletions to its listings, please use a Telecommunications Service Request (TSR) to request adjustments. The TSR form is available on our website (www.state.il.us/cms/telecom) under the "Forms" heading. For changes to be included in the 2006/2007 AT&T directory, your completed TSR must be received by September 13, 2006.

Submit to:
Central Management Services
Communications Solution Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

Should you have any questions regarding the AT&T Springfield Directory governmental listings, please contact Twana Brooks at (217) 782-8885 or by email at twana.brooks@illinois.gov. Agency Coordinators should note that the AT&T Chicago Telephone Directory has a new publication schedule. You will receive notification at a later date regarding submission of changes for the Chicago telephone directory.

For all telecommunication provisioning and repair issues, please call:

Customer Solution Center (CSC)
800-366-8768

(Local Springfield Calling: 217-524-4784)

Option 1: Repair Services
Option 2: New/Existing Services

For more information...
visit our website at
www.state.il.us/cms/telecom